

OFFICE OF INFORMATION TECHNOLOGY STAFF

Information Technology consists of an administrative unit and five working groups: Instructional Learning Services (ILS), Management Information Systems (MIS), Network Services (NS), Technical Services (TS), and Web Services (WS). Each group consists of a staff reporting to a director who reports to the CIO.

IT Administration

IT uses an orderly process for planning and reporting and makes strategic planning documents, goals and objectives, and other planning documents available to the university community. IT uses a number of forms for various requests related to computer allocation and purchase.

- Mike Tucker, Chief Information Officer
- Susan K. Brobst, Administrative Assistant
- Judie Wilusz, Secretary
- Kathie Anderson, Clerk
- (vacant), University Operator

Instructional and Learning Services

Instructional and Learning Services (ILS) works to support the effective use of technology in instruction and in the administrative offices of the University. ILS will help assure that faculty members have the necessary resources and support to enhance and positively transform teaching and learning through the [Instructional Design & Faculty Consulting Center](#). The IT Fellows Program is also administered through Instructional and Learning Services.

- Jen Gregory, Director of Instructional and Learning Services
- Jodie Reminder, Coordinator of Instructional Design and Faculty Consulting
- Jeni McIntosh-Elkins, Coordinator of the IT Fellows Program
- Pilar Domer, Training Specialist

Management Information Systems

The [Management Information Systems unit](#) supports administrative information processing for all University offices.

- M. William Doshan, Senior Director of Information Technology
- John Bowker, Coordinator of Management Information Systems
- Michael Heinold, Senior Programmer/Analyst
- Barbara Rauen, Senior Programmer/Analyst
- Michael Karr, Programmer/Analyst
- Janet Lockridge, Programmer Analyst
- Woody Dresden, Coordinator of Network & Telecommunications Cable and Wiring Services

- Valparaiso University - Office of Information Technology
- Joanne Pesavento, OneCard Office Manager

Network Services

Network Services installs, configures and supports the campus voice, data and video network infrastructure; campus network security; all central Novell, UNIX and Windows servers; telecommunications systems including voicemail and mobile service; and CATV

- Bob Konicke, Director of Technical Services
- David Sierkowski, Systems Administrator
- Michelle Alyea, Systems Administrator
- Kevin Ledbetter, Systems Administrator
- Rachel Rivera, Systems Programmer/Analyst
- (vacant), Coordinator of Networking and Application Development
- Cat Hoffman, Network Infrastructure and Security Engineer
- Justin Hunt, Telecommunications Technician
- Michael Schwinn, Technical Support Project Coordinator

Technical Services

Technical Services supports data communication and the central servers for the University including administration of the Novell networks, UNIX systems, and Help Desk services. The area also provides technical support for workstations and network connections in offices, classrooms, laboratories, residence hall rooms, library, and other locations throughout the campus.

- Mark Demateo, Coordinator of Technical Support & Help Desk Services
- Paul Lapsansky, Assistant Coordinator of Technical Support Services
- Ben Acheff, Technical Support Specialist
- Matt Smith, Technical Classroom Support Specialist
- Becky Klein, Assistant Coordinator of Help Desk Services
- Paul Nord, Macintosh Support

Web Services

The Web Services team provides web site design and consulting for the campus academic and administrative departments. In addition to the Director, the Web team is comprised of a graphic designer, a web designer and a programmer.

- Mark Sharp, Director of Web Services
- Shannon Putchaven, Senior Web Designer
- Heather Peters, Systems Web Designer/Programmer
- Richard Orelup, Systems Programmer/Analyst

Office of Information Technology

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