

## OFFICE OF INFORMATION TECHNOLOGY STAFF

Information Technology consists of an administrative unit and five working groups: Instructional Learning Services (ILS), Management Information Systems (MIS), Network Services (NS), and Technical Services (TS). Each group consists of a staff reporting to a director who reports to the CIO.

### **IT Administration**

IT uses an orderly process for planning and reporting and makes strategic planning documents, goals and objectives, and other planning documents available to the university community. IT uses a number of forms for various requests related to computer allocation and purchase.

- Mike Tucker, Chief Information Officer
- Diane Noe, Administrative Assistant
- Judie Wilusz, Secretary
- Kathie Anderson, University Operator

### **Instructional and Learning Services**

Instructional and Learning Services (ILS) works to support the effective use of technology in instruction and in the administrative offices of the University. ILS will help assure that faculty members have the necessary resources and support to enhance and positively transform teaching and learning through the [Instructional Design & Faculty Consulting Center](#). The IT Fellows Program is also administered through Instructional and Learning Services.

- Jen Gregory, Director of Instructional and Learning Services
- Jodie Reminder, Coordinator of Instructional Design and Faculty Consulting
- Pilar Domer, Training Specialist
- Christopher Mojica, Classroom Technology Specialist

### **Management Information Systems**

The [Management Information Systems unit](#) supports administrative information processing for all University offices.

- John Bowker, Coordinator of Management Information Systems
- Mike Heinold, Senior Programmer/Analyst
- Barbara Rauen, Senior Programmer/Analyst
- Mike Karr, Programmer/Analyst
- Janet Lockridge, Programmer Analyst

## **Network Services**

Network Services installs, configures and supports the campus voice, data and video network infrastructure; campus network security; all central Novell, UNIX and Windows servers; telecommunications systems including voicemail and mobile service; and CATV

- Bob Konicke, Director of Network Services
- Dave Sierkowski, Senior Systems Administrator
- Kevin Ledbetter, Systems Administrator
- Rachel Rivera, Programmer/Analyst
- Richard Orelup, Programmer/Analyst
- Jason Kellerman, Network Administrator
- Justin Hunt, Telecommunications Technician
- Mike Schwinn, Technical Support Project Coordinator

## **Technical Services**

Technical Services provides technical support for workstations and network connections in offices, classrooms, laboratories, residence hall rooms, library, and other locations throughout the campus; operates the IT Help Desk which provides first level support of information technology resources; and manages the OneCard Office which offers services accessed via the Valpo ID card.

- Mark Demateo, Director of Technical Services
- Paul Lapsansky, Manager of Technical Support Services
- Ben Aceff, Technical Support Specialist
- Matt Smith, Technical Support Specialist
- Becky Klein, Manager of Help Desk Services
- Paul Nord, Macintosh Support
- Joanne Pesavento, Manager OneCard Office
- Woody Dresden, OneCard Specialist

## **Office of Information Technology**

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