

Understanding GroupWise WebAccess Timeout Security feature.

Your GroupWise **WebAccess** Client will Time Out after 20 minutes if a call to the Web server is not generated.

The Timeout period is determined by the GroupWise system administrator and cannot be changed manually.

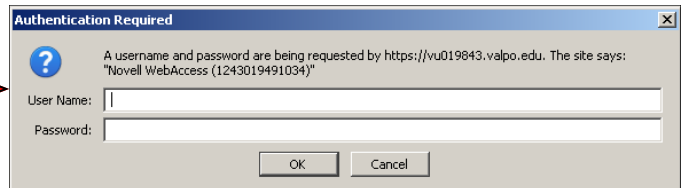
What generates a call to the server?

- Specific actions, such as **opening or sending an item**, will generate a call to the Web server.

What does not generate a call to the server?

- Other actions, such as **scrolling through items in the Item List, composing a message without sending it, or reading Help topics**, will not generate a call to the server.

If GroupWise WebAccess Times Out you will be prompted to login again.



To ensure that you have the latest information in your Mailbox and to prevent frequent time-outs, click the **Update** button.

