

## GROUPWISE DOCUMENTATION

### Support

Please contact the IT HelpDesk (x5678 or by email at [IT.HelpDesk@valpo.edu](mailto:IT.HelpDesk@valpo.edu)) for GroupWise help and support.

### GroupWise Users Forum

Share and view tips and hints from other VU Groupwise users at the [user forums](#).

### Tools

- [Click here to Export your SunOne Calendar](#)

### IMAP / POP

To connect a third-party email application (Outlook, Thunderbird, Apple Mail) to VU's GroupWise system, refer to the information contained in [this document](#).

### GroupWise Messenger

GroupWise Messenger is an instant messaging program. To install Messenger, visit [messenger.valpo.edu:8300](http://messenger.valpo.edu:8300)

[Learn more about GroupWise Messenger](#)

### GroupWise 8 New Features

There are many new features for the WebAccess, Windows Client, and Linux/Mac Client for GroupWise 8.0. A list of new features and new documentaton is available [here](#).

### Frequently Asked Questions (FAQ)

Frequently Asked Questions (FAQ) contains answers to common queries about the system. [See if your question is listed](#).

If you still need help, the IT Help Desk provides end user support for this product and can be contacted at 219-464-5678 or by sending e-mail to: [IT.HelpDesk@valpo.edu](mailto:IT.HelpDesk@valpo.edu)

### Additional Links

[Valpo GroupWise Forum](#) is a searchable site for answers to issues.

[Novell Knowledgebase](#) is a searchable site for answers to issues.

Information Technology - Valparaiso University  
[Novell Product Documentation](#) contains information on a variety of Novell programs.

[GroupWise Cool Solutions](#) is an online community to share information.

## **Office of Information Technology**

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