



UTILITY SERVICES

Electricity/Gas Service –

NIPSCO (Northern Indiana Public Service Company)

1-800-464-7726, Press 3

Customer Service (24-Hour Service)

For both electric and gas service, contact NIPSCO. You will need your exact address and apartment number. The number listed above is frequently busy. The best time to call is early in the morning or late in the evening.

Cable, Internet, and Telephone Services –

Comcast (formerly AT&T Broadband)

17 North Washington

p.m.

Valparaiso, IN 46383

p.m.

(866) 372-4215, Press 1 for English, Press 2 for Spanish

www.comcast.com

Office Hours: M, W, F 9:00 a.m. – 5:00

Tues, Thurs 9:00 a.m. – 6:00

Closed Weekends

Service can usually be established in 2-3 days. They also have a 24 hour drop box for payments. You can set up automatic bill payment from your checking account or pay over the phone or online with check, Mastercard or Visa Debit Cards, Mastercard, Visa, Discover, or American Express for no fee.

Telephone Service –

Verizon

1-800-483-4000

Office Hours: M-F 7:30 a.m. – 7:00 p.m.

Sat 8:00 a.m. - 5:00 p.m.

If you call in before noon, service can usually be connected the next day. Ask about the installation fee.

Water Service –

Water Works

205 Billings Street

Valparaiso, IN 46383

(219) 462-6174

Office Hours: Monday-Friday

8:00 a.m. - 5:00 p.m.

Closed Weekends

If your rent does not include water and sewage service, contact the Valparaiso Water Works at the above address. You must appear in person to pay the \$50 deposit and sign the service agreement card. The \$50 deposit will be waived if you sign up for monthly payments via automatic checking account withdrawal. The minimum monthly billing is \$27.22 for apartments and \$27.97 for houses. Trash pick up is an additional \$9 per month. Please allow at least one day's notice, if possible, to begin service.

LAC Utilities

1805 Burlington Beach Road
Valparaiso, IN 46383
(219) 464-3770
www.vlacd.org

Office Hours: Monday-Friday
8:30 a.m. - 4:30 p.m.
Closed Weekends

You must appear in person to pay the \$40 deposit. Minimum monthly billing is \$32.78. Please allow at least one day's notice to begin service.

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