

VALPO VIRAL

News and Updates from the Office of Information Technology

*Streaming
Partnership*

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Remote Lab Access

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STREAMING PARTNERSHIP

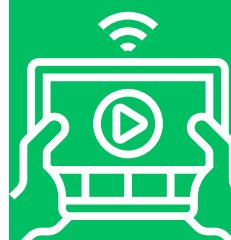
After the pandemic, the need for streaming and recording rose dramatically and it became clear that we were not in a position with staff to cover those needs. So, IT Staff Brett Vester and Gualo Amezcua-Luna along with Union Staff worked together to create a new partnership to address this new need. The outcome has been the addition of Union Staff member Mason McNeely who now supports the streaming of events in the Harre Union, Chapel, VUCA, and Christopher Center. Mason's new position means that campus now has an individual with a more flexible schedule who can put their time into primarily streaming services and have IT assist if there are any technological needs that exceed his role. Throughout this partnership, both departments will be sharing equipment and resources as needed, to support one another.

When Brett was asked what the best part about this partnership was, he shared that despite this being a relatively new addition to campus, he can already tell that the processes Mason is putting into place are going to benefit campus and make events run smoother and better meet the needs of our campus event hosts.

Mason shared that this position was created to ensure the success of each event and give Brett and Gaulo the opportunity to focus more on classroom technology and projects across campus, of which there are always several.

Since Mason is currently working without any employees under his leadership, he has created a new Event Tech student position for Fall 2023. Mason explained that the role will mainly entail setting up and running the audio and video for music events, chapel services, and the more complicated Union events. Students applying for this position are not expected to already know the intricacies of this equipment, and will be taught throughout their time on staff.

If you know any students who might be interested in applying for this new role, please have them reach out to Mason.





OneCard Replacements Continue

The IT Help Desk is currently assisting student in residential building with the newly installed bathroom access plan, with contactless versions of their ID.

To get a new OneCard, those students simply have to bring in their existing card and trade it in for a new contactless version.

For those with a lost card, a replacement will be printed with a \$15 replacement fee.

Remote Lab Access

Did you know that you can access campus computer labs and their University licensed software from your computer at home? YOU CAN!

Access to Adobe products, CAD, SPSS and more is available through this service and using it is simple!

Follow these steps:

1. Go to Valpo.edu/IT and select "Remote Lab Access" from the quick links section.
2. From there, click 'connect' on an available computer from a campus lab.
3. You will then need to download and open the connection file.
4. Press the 'Connect' button.
5. Log in with your Valpo username and password

New Employee Orientation

Our director of support services, Jess Wilson, is excited to be part of the new in-person employee orientation that has been created by HR.

This gives our department the opportunity to share campus resources, assist with WiFi connections and talk about the perks of OneCards and Courtesy Cards for family members!

Are you new and missed orientation? No problem! We have documentation that outlines what you missed!

Check it out at Valpo.edu/IT--> Click the yellow "button" for new staff or new faculty!