VALPO VIRAL

News and Updates from the Office of Information Technology

| Digital Signage | Online Shopping Reminders | Toner Recycling | OneCard Replacements |

Digital Signage Update

IT recently updated our campus digital signage solution to Yodeck. With Yodeck we now have more flexibility and features that we have never had access to before. For example, we now have multiple new templates, layouts, and file types for users to experiment with including video! We can utilize app integrations such as RSS feeds, Google Calendars, local weather and most major Social Media outlets. The new system will allow for better administration and monitoring and can also be integrated into our CAP alert system to provide instant notifications.

We currently have about 50 screens across campus updated with the last few to be done over break. Interested in creating more engaging slideshows? Feel free to reach out to IT at helpdesk@valpo.edu for an account.

Want to learn more? Check out this quick video to see how it works! https://youtu.be/TUwtaTcN6w8

Cybersecurity Tips for Online Shopping

1. Only shop on popular or familiar websites.
2. Never buy anything online from a website that doesn't display the lock icon near the URL.
3. Don't use your debit card at checkout! If compromised, scammers will then have access to your entire bank account.
4. Check billing statements regularly, especially during times when you are shopping more online than usual. You only have 30 days with most credit card companies to report fraudulent activities.

OneCard Replacements Continue

As a reminder, we are now inviting faculty and staff to trade their old OneCard for a new contactless card for FREE! In addition to the contactless feature, with this upgrade you get your choice of a cool new image! Choices for images include our mascots: Beacon and Blaze, or our Victory Bell! We can even replace your picture with a more current image!

To make things flow more smoothly, we are using the schedule below for faculty and staff card trade-ins. Please remember that our Help Desk is staffed by students and can get very busy at times. Your patience is appreciated!

Schedule:
- December- Staff from Facilities Management, Student Life, Advancement
- January: All Faculty and college administration staff
- February: All remaining staff areas

Recycling Printer Toner

We have a third party pick up our recycling from the Help Desk and while we manage that process we would love to ask for help in keeping that process as easy as possible. The Help Desk receives a great deal of toner from all over campus and sometimes it has been boxed up and taped shut. The company we work with requires that all toner to be unwrapped so please do not repack the toner. When it is taped shut, it makes it challenging to keep track of what is new and what is old and we will have to break it all down anyway. Whenever possible, please just provide the Help Desk with the toner cartridges.

IT Open Virtual Office Hours

Please plan to join the IT Leadership team on January 18th at 10am for virtual "office hours" where the CIO and Directors will be available to answer your questions and provide information on current projects. Campus email to come after break.