VALPO VIRAL

News and Updates from the Office of Information Technology

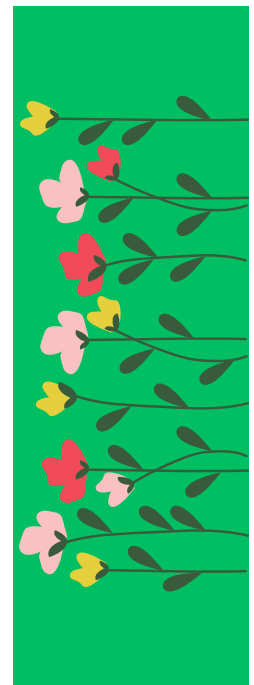| Summer Internships | Confluence and Jira Migration | Welcome, Eileen! | Upgrades in Gellersen |

SEEKING SUMMER INTERNS

The Office of Information Technology will again be looking to hire three current Valpo undergraduate students to serve as summer interns. These internship positions will work closely with members of IT to complete special projects related to on-going work in a number of areas such as: asset management, rollout and promotion of new resources, documentation migration, data review, and presentations at Focus.

Additionally, this year IT is working with Cole Vick from the College of Engineering to oversee one of those interns to assist in special projects happening in Engineering labs. This intern will work part-time in IT and part-time in COE.

All majors are welcome to apply as we need a variety of skill sets on our team. These are paid internships that also cover the cost of on-campus housing for the summer. Job descriptions and application information are available through the QR codes below. Feel free to share with any student that you feel may be interested. All applications are due by April 5th.

IT Internship

IT/COE Internship

IT Help Desk

Confluence and Jira Migration

We are happy to have completed the migration of both our IT ticketing system, Jira Helpdesk, and our documentation platform, Confluence. If you would like to check out these newly upgraded sites, we invite you to bookmark their new links, listed below.

Confluence: https://valpoedu.atlassian.net/wiki/x/AoC2AQ

Jira Helpdesk: https://valpoedu.atlassian.net/servicedesk/customer/portals

Welcome, Eileen!

We are very excited to have Eileen Flynn join our IT team as our Manager of Support Services where she will be overseeing OneCard related tasks and assisting with the supervision of the IT Help Desk, student staff.

Some of you may know Eileen from her previous role in VUPD where she worked for dispatch but may not have known of her long history of IT work!

Here is what Eileen said she is most excited for:

"After time away from IT, it is great to be back working with IT professionals who share a common goal to provide excellent support to the campus community. It will be exciting working with students while mentoring their progression to VU grads!"

Upgrades to Gellersen Classrooms

Over spring break the IT staff were able to complete some upgrades to eight different classrooms in Gellersen Hall.

The following classrooms have been given new AV switchgear: 159, 162, 225, 227, 229, 231.

Additionally, rooms 120 and 224 were given new Zoom lecture capture functionalities as well as high definition PTZ cameras and 360 degree ceiling array microphones.

These upgrades should allow for smoother use of technology in the classrooms and add additional opportunities for quality recordings of lectures in those spaces.