



On November 27th, the Student Body President, Vice President, and Student Experience Committee met with the Executive Director of Facilities Jason Kutch and Assistant Vice President of Finance Tamara Gingerich to discuss [SR001-FA23](#). The following is a summary of that discussion.

- Facilities Management is experiencing continued post-pandemic staff shortages, but recently they filled a few positions. One of which includes a position for night shifts for the latter half of the week. Those individuals are currently being trained.
- They provided us with a datasheet that displays their record of submitted work orders and how long it takes for those work orders to be completed. According to the data, work orders are typically completed within 3 days of being submitted, which highlights a different issue. Work orders placed for Residential Buildings get filtered through the RLC before they are sent to Facilities Management, but they are not always submitted immediately. The extra step of communication between students and Facilities Management may be the cause of some of the repair delays that students have noticed, so Student Life and Facilities Management are working to resolve this issue.
- If you see a work order concern for a building outside of a residence hall you can inform a faculty member of that building, and they will be able to contact facilities about that specific issue.
- The University currently has a form set in place for students to express safety concerns/work order issues that concern the general upkeep of campus. You can access this form by visiting this [link](#) or visiting the VUPD website, followed by clicking Safety on Campus → Campus Health and Safety → Safety Concern Form.
 - You can submit the form anonymously or include your contact information.
 - Though it says Safety Concern Form, things that students may not consider traditional safety issues can still be submitted. Examples of things that could be submitted here are untrimmed bushes that cover a sidewalk, sidewalks that dip down and pool up water in the rain, and dim or unlit areas of campus.
- For immediate safety concerns, such as ADA accessibility doors not working, students can always contact VUPD.

Jacob Mack
Student Experience Committee Chair

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