

What is IT?

The Office of Information Technology is here to help you achieve your academic goals through the effective use of technology. Learn more about our department at our website: valpo.edu/it

Where is IT?

The IT Help Desk is the first point of contact for your technology-related issues or questions. The Help Desk is located on the first floor of the Christopher Center across from Grinders coffee shop.

Do I really need IT?

We have computer labs and laser printers in the Harre Union, Christopher Center (library), many academic buildings, and all residence halls, so it is easy to find an available computer or printer to use. Review the following webpage if you're bringing your own equipment:
valpo.edu/it/help/computer-specifications/

How do I access IT?

Before FOCUS you'll receive your ValpoNet login information. Your initial password is your student ID number; change your password anytime through our Account Management System at <https://apps.valpo.edu/ams>. You can also setup an alternate contact to help you recover from a forgotten password. For additional assistance, please contact the Help Desk.

What do I use IT for?

Connect and register your device on the secure wi-fi network to reduce your mobile carrier data use. Your ValpoNet login information is used to access your Gmail@Valpo account, put money on your OneCard accounts, register for classes or check your grades at <https://datavu.valpo.edu>, complete online course work at <https://blackboard.valpo.edu>, print files on our network printers, and much more.

Is IT in my room?

Every residence hall room has a high speed network port for each bed and satellite television service. Wi-fi coverage is available in academic buildings and all residence halls.

What can I do with IT?

Valparaiso University computing and information technology resources are to be used appropriately and in a manner consistent with the instructional, research, and administrative objectives of the University. Review the Acceptable Use Policy at: valpo.edu/it/policy/aup

What if IT breaks?

The Help Desk is available to assist with your technology needs. The Help Desk is open seven days a week during the academic year, and is staffed with both professional and student employees.

Connect with IT!

The fastest method to place your Help Desk requests is online at <https://helpdesk.valpo.edu>. You can also email helpdesk@valpo.edu, call 219.464.5678 or visit us in the Christopher Center.

Facebook: facebook.com/itatvalpo

Twitter: twitter.com/itatvalpo

YouTube: youtube.com/user/ValpoTraining

IT Help Desk

<https://helpdesk.valpo.edu> | helpdesk@valpo.edu | 219.464.5678